

## DC 37 at your service



### Grievances

For grievances and job-related problems, see your shop steward or chapter chairperson, or call:

**Blue Collar:** 212-815-1010

**Clerical-Administrative:** 212-815-1020

**Hospitals:** 212-815-1030

**Manhattan:** 212-815-1040

**Schools:** 212-815-1050

**White Collar:** 212-815-1060



### Health and Security Plan Benefits

Information on coverage and how to apply for all Health and Security Plan benefits, including **drug, optical, disability** and **dental** benefits, may be obtained by calling the Inquiry Unit at 212-815-1234 or by visiting Room 300. Be sure to have the member's PID number or Social Security number handy when you call. You may also visit the Web at [www.dc37.net](http://www.dc37.net).

**Forms and optical vouchers only:** Call 212-815-1531.

**Death benefits:** Call 212-815-1373 or 212-815-1374.

**Hearing-impaired:** If you have a teletypewriter, call 212-815-1266 for info or forms.

**Retirees outside the N.Y.-N.J.-Conn. area,** call 1-877-323-7738 toll-free.

**DC 37 Second Surgical Consultation:** Members of any health plan can get a second opinion at no cost for any elective surgery from the DC 37 Second Surgical Opinion Program at 212-815-1355



### Annuity Fund

For information on the DC 37 AFSCME Annuity Fund, including procedures to follow and forms to use, call 212-815-1888.



### Health Insurance, Pension, Med-Team, HIP, GHI

For assistance with health insurance coverage, claims problems, pension issues and for pre-retirement pension counseling, call 212-815-1200 or come to the DC 37 Annuity/Health/Pension Unit in Room 314. Please schedule an appointment for pension counseling. Important notice for members in GHI-CBP: For maximum benefit coverage you must call NYC HealthLine at 1-800-521-9574 prior to any hospital admission or within 48 hours of an emergency admission.



### DC 37 Med-Team

DC37 Med-Team is a city health insurance plan available to active

employees and non-Medicare retirees residing in the states of New York and New Jersey. DC 37 Med-Team Senior Care is a city health insurance plan available to Medicare-eligible retirees; it is a Medicare supplement plan. Call 212-815-1313 for more information.



### Podiatry Service

The DC 37 Podiatry benefit (foot care), operated by Podiatry Options, P.C., is offered at 115 Chambers St., NYC 10007 (212-766-4455) and at 186 Joralemon St., Brooklyn, NY 11201 (718-625-2544). For members only.



### Personal Service Unit

Professionally trained social work staff can help with emotional and family concerns, alcoholism, drug abuse, health problems and adjustment to retirement. Short-term individual and group counseling and referrals are available. Call 212-815-1260, 9 a.m. to 1 p.m., for a screening evaluation.



### Audiology Service

The DC 37 Audiology benefit (for hearing problems), operated by Hear & See Right, Inc., is offered at the DC 37 Health Center, 115 Chambers St. The benefit is for members only, provides an audiologic evaluation by an audiologist and, if necessary, a hearing aid(s). Call 212-791-2126 (9 a.m.- 4 p.m.) for an appointment.



### Family Dental Centers

The DC 37 Dental Centers, operated by Joralemon Dental Services, P.C., are at two locations: 186 Joralemon St. in downtown Brooklyn, and 115 Chambers St. in Manhattan. Both offer comprehensive dental care to members and eligible dependents and are open Monday through Saturday.

For appointments, call: Manhattan at 212-766-4440 or Brooklyn at 718-852-1400.



### Vision Center

The DC 37 Vision benefit, operated by Hear & See Right, Inc., is located at the DC Health Center, 115 Chambers St., in Manhattan, 10007 and at participating vision providers. The benefit is available to members and their eligible dependents.

The standard vision benefit provides an eye exam, lenses and frames every two years. If you choose to use the benefit at 115 Chambers St., call 212-755-4452 (10 a.m.-

3 p.m.) for an appointment and voucher. If you choose to use the vision benefit at a participating vision provider, call 212-815-1531 for a list of providers and a voucher.

The supplemental vision benefit (available 12 months after the standard vision benefit is used) is provided only at 115 Chambers St., and includes an eye examination and lens change, if necessary; call 212-766-4452 for appointment.



### Workplace Safety

To report serious accidents or unsafe or unhealthy working conditions or to request workplace inspections, call your union rep. For occupational safety and health information, call 212-815-1685.



### Membership Records/ Change of Address

For any inquiries about your membership status, which local you belong to, updating your mailing address or to request a membership card, please call 212-815-1570.



### Legal Services

Municipal Employees Legal Services lawyers represent full-time employees and retirees on personal legal matters including wills, consumer problems, evictions, divorces, debt, bankruptcy, foreclosures, citizenship, governmental benefits, credit rating and public utility problems.

Full-time employees and retirees can also obtain assistance in buying a one- or two-family residence, selling a one-family residence and in certain Family Court matters.

Call 212-815-1111 to check on eligibility and coverage or to make an appointment.



### Municipal Employees Housing Program

DC 37's Municipal Employees Housing Program provides one-stop affordable housing services for city employees. MEHP is a partnership of the union, Neighborhood Housing Services, and the NYC Dept. of Housing Preservation and Development.

Through MEHP, city employees have a 5 percent preference for HPD rental apartments, which are available through lottery. MEHP works with 10 banks to get the best mortgage rates and can get HomeFirst grants of up to \$15,000 toward down payment or closing costs.

MEHP provides counseling and more to help members buy co-ops, condos, or houses within the five boroughs. Call 212-815-1814 to speak to a program representative.

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## DC 37 at your service



### Union Credit Card

The AFSCME Advantage MasterCard is designed specifically for working families and delivers benefits that union members deserve. There is no annual fee and the card offers competitive interest rates on purchases and balance transfers.

The card offers 100% fraud protection if your card is lost or stolen and all calls are answered in the United States 24 hours a day.

The card is issued by the Household Bank (Nevada) N.A. If you apply and there is no response within four weeks, call the bank toll-free at 800-651-5108 to check on the status of your application.

Written questions can be sent to the Union Privilege MasterCard Program, PO Box 80027, Salinas, CA 93912-0027.

You can also get information about the benefits of this card and apply for it online at [www.AFSCMEcard.com](http://www.AFSCMEcard.com).



### Quality of Work Life

If you are interested in having a QWL program at your agency, call 212-815-1585 for information.



### Education

General info: 212-815-1700.

Hotline: 212-815-1650.

E-mail: [edfund@dc37.net](mailto:edfund@dc37.net).

#### Programs offered:

- Accounting
- American Sign Language
- Career Counseling
- CPA Review Course
- Civil Service Exam Preparation
- Computer Training
- Dyslexia Program
- English for Speakers of Other Languages
- Foreign Language Courses
- High School Equivalency Exam Prep
- Learning Lab
- Library
- Medical Billing/Coding
- Professional Development Courses for Engineers and Architects
- Saturday Activities
- Tuition Reimbursement
- DC 37 Campus of the College of New Rochelle, 212-815-1710



### Retirement

Pensions, pension counseling and health insurance: 212-815-1200

**GHI, HIP, Blue Cross:** 212-815-1200

**Dental, Drug, Optical, Podiatry:** 212-815-1234

**Educational activities:** 212-815-1683

The DC 37 Retirees Association represents retirees in maintaining and improving their pensions and health services. E-mail: [retassn@dc.37.net](mailto:retassn@dc.37.net). All DC 37 locals pay your first year's dues after joining. Inquire from your local or phone 212-815-1781 or come to Room 980. The association's office is open from 10 a.m. to 3 p.m., Monday to Thursday.



### DC 37 Website

**DC 37 Action Alerts and News.**

Sign up on the website home page, top right, using a personal e-mail address to receive periodic e-mail messages and action alerts about DC 37 news, campaigns, events, classes and benefits.

**Facebook: Facebook District Council 37.** On the home page, click the Facebook button to become a fan of DC 37 on Facebook. Urge your co-workers and friends to do the same. And if you like what you see on DC 37's Facebook page, click the like button and leave comments.

**YouTube: [www.youtube.com/dc37comm](http://www.youtube.com/dc37comm).** On the home page, click the YouTube button to subscribe to DC 37's YouTube channel. New video clips are posted frequently. If you subscribe, you will be notified when DC 37 posts a new video.

**Twitter:** On the home page, click on the Twitter button to visit DC 37 on **Twitter@DistCouncil37**. Sign up to follow DC 37 on Twitter, urge your co-workers and friends to do the same, and re-tweet DC 37 tweets to your followers.

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All of these programs are at  
DC 37, 125 Barclay St.,  
New York, NY 10007,  
unless stated otherwise.