DC 37 at your service

For up to the minute information about DC 37 activities, news, events, and benefits for members, call our DC 37 Hotline at 212-815-7555.

**Grievances**
For grievances and job-related problems, see your shop steward or chapter chair, or call:
- **Blue Collar:** 212-815-1010
- **Clerical-Administrative:** 212-815-1020
- **Hospitals and Health Care Professionals:** 212-815-1030
- **Professional:** 212-815-1040
- **Schools:** 212-815-1050
- **White Collar:** 212-815-1060

**Health and Security Plan Benefits**
Information on coverage and how to apply for all Health and Security Plan benefits, including drug, optical, disability and dental benefits, may be obtained by calling the Inquiry Unit at 212-815-1234 or by visiting Room 300. Be sure to have the member’s PID number or Social Security number handy when you call. You may also visit the union’s website at [www.dc37.net](http://www.dc37.net).

- **Forms and optical vouchers:** Call 212-815-1531.
- **Death benefits:** Call 212-815-1373 or 212-815-1374.
- **Hearing-impaired:** If you have a teletypewriter, call 212-815-1266 for info or forms.
- **Retirees outside the N.Y.-N.J.-Conn. area:** call 1-877-323-7738 toll-free.

**DC 37 Second Surgical Consultation:**
Members of any health plan can get a second opinion at no cost for any elective surgery from the DC 37 Second Surgical Opinion Program at 212-815-1355.

**Health Insurance and Pension**
For assistance with health insurance coverage, claims problems, pension issues and for pre-retirement pension counseling, call 212-815-1200 or come to the DC 37 Annuity/Health/Pension Unit in Room 314. Please schedule an appointment for pension counseling.

- **Important notice for members in GHI-CBP:** For maximum benefit coverage you must call NYC HealthLine at 1-800-521-9574 prior to any hospital admission or within 48 hours of an emergency admission.

**Counseling Services**
At the DC 37 Personal Services Unit, professionally-trained social work staff can help with emotional and family concerns, alcoholism, drug abuse, health problems and adjustment to retirement.

- **Short-term individual and group counseling and referrals are available.** Call 212-815-1260, 9 a.m. to 1 p.m. for a screening evaluation.

**Municipal Employees Housing Program**
DC 37’s Municipal Employees Housing Program provides one-stop affordable housing services for city employees. MEHP is a partnership of the union, Neighborhood Housing Services, and the NYC Dept. of Housing Preservation and Development.

- **Through MEHP, city employees have a 5 percent preference for HPD rental apartments available through lottery.**
  For information, call 212-815-1814.

**Audiology Service**
The DC 37 Audiology benefit is offered at the DC 37 Health Center, 115 Chambers St. The benefit is for members only, provides a hearing evaluation by an audiologist and, if necessary, a hearing aid. Call 212-791-2126, from 9 a.m. to 4 p.m., for an appointment.

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• **Vision Services**
  The DC 37 vision benefit is available at participating vision providers. The benefit is available to members and their eligible dependents. The standard vision benefit provides an eye exam, lenses and frames every two years.
  To use the vision benefit at a participating vision provider, call 212-815-1531 for a list of providers and a voucher.

• **Legal Services**
  Municipal Employees Legal Services lawyers represent full-time and part-time employees and retirees on personal legal matters.
  Call 212-815-1111 to check on eligibility and coverage or to make an appointment.

• **Workplace Safety**
  To report serious accidents or unsafe or unhealthy working conditions or to request workplace inspections, call your union rep. For occupational safety and health information, call 212-815-1685.

• **Membership Records/Change of Address**
  For any inquiries about your membership status, which local you belong to, updating your mailing address or to request a membership card, please call 212-815-1570.

• **Family Dental Centers**
  The DC 37 dental centers, operated by Joralemon Dental Services, P.C., are at two locations: 186 Joralemon St. in downtown Brooklyn, and 115 Chambers St. in lower Manhattan.
  Both offer comprehensive dental care to members and eligible dependents and are open Monday through Saturday.
  For appointments, call: Manhattan at 212-766-4440 or Brooklyn at 718-852-1400.

• **Education Courses**
  For a listing of education courses or to download an application, members can go to the DC 37 website at www.dc37.net/benefits/education/edfund.
  For course information, call 212-815-1700.
  For tuition reimbursement, call 212-815-1663.
  For career and educational counseling, call 212-815-1700.
  For the DC 37 Education Fund Library, call 212-815-1641.

• **Retirement**
  Pensions, pension counseling and health insurance: 212-815-1200
  GHI, HIP, Blue Cross: 212-815-1200
  Dental, Drug, Optical, Podiatry: 212-815-1234
  Educational activities: 212-815-1683
  The DC 37 Retirees Association represents retirees in maintaining and improving their pensions and health services, email: retassn@dc.37.net. All DC 37 locals pay your first year’s dues after joining. Inquire from your local or phone 212-815-1781 or come to Room 980. The association’s office is open from 10 a.m. to 3 p.m., Monday to Thursday.

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