



## **JM Pension Advisory Inc. Provides Notice of Data Security Incident**

**Rockville, Maryland--** JM Pension Advisory Inc. (“JMPA”) is an independent consulting and pension administration firm located in Rockville, Maryland. JMPA announced today that it experienced a data security incident that may involve the personal and protected health information of some individuals. As such, JMPA will be sending notification of this incident to potentially impacted individuals and is providing resources to assist them. JMPA sincerely regrets any inconvenience that this incident may cause and remains dedicated to protecting all personal and health information.

### **What Happened:**

On or about February 24, 2022, JMPA discovered that a hard drive sent via UPS containing DC37 Local 389 Home Care Employees Health & Welfare Fund (the “Local 389 Health Fund”) files was lost by UPS. JMPA has been working with UPS to locate the missing hard drive and identify what happened.

JMPA concluded its initial investigation and determined the incident involved personal and protected health information of Local 389 Health Fund’s fund participants. JMPA has no evidence indicating misuse of this information. However, out of an abundance of caution, JMPA is providing notification to all potentially impacted individuals, regardless of the information not being subject to unauthorized access and/or acquisition.

### **What Information Was Involved:**

The information contained in this folder may be limited to fund participant’s name, social security number, and limited health information.

### **What We Are Doing:**

JMPA takes the security of sensitive information very seriously, and has taken steps to prevent a similar event from occurring in the future. Since the incident, JMPA has been working with UPS to locate the missing hard drive and has implemented new policies and procedures.

The notification letter to the potentially impacted individuals includes steps that they can take to protect their information. In order to address any concerns and mitigate any exposure or risk of harm following this Incident, JMPA has arranged for complimentary credit monitoring services and identity theft protection services to all potentially impacted individuals at no cost to them for a period of twelve months. JMPA recommends that individuals enroll in the services provided and follow the recommendations contained within the notification letter to ensure their information is protected.

### **What You Can Do:**

As a precautionary measure, JMPA recommends that individuals remain vigilant by closely reviewing their account statements and credit reports. If individuals detect any suspicious activity



on an account, JMPA strongly encourages individuals to promptly notify their financial institution. In addition, individuals should report any fraudulent activity or any suspected incident of identity theft to law enforcement, their State Attorney General, and/or the Federal Trade Commission (FTC). To file a complaint or to contact the FTC, you can (1) send a letter to the Federal Trade Commission, Consumer Response Center, 600 Pennsylvania Avenue NW, Washington, D.C.; or (2) go to [IdentityTheft.gov/databreach](https://IdentityTheft.gov/databreach); or (3) call 1-877-ID-THEFT (877-438-4338). Complaints filed with the FTC will be added to the FTC's Identity Theft Data Clearinghouse, a database made available to law enforcement agencies.

For individuals seeking more information about the incident, please call JMPA's dedicated toll-free helpline at 1-800-405-6108 (toll free) during the hours of 8 a.m. and 8 p.m. Eastern Time, Monday through Friday (excluding U.S. national holidays).

Sincerely,

**JM Pension Advisory Inc.**